

OUR QUALITY COMMITMENT

PURSUIT OF PERFECTION IN EVERYTHING WE DO!



MOLD IN GRAPHIC SYSTEMS® / POLYFUZE® GRAPHICS CORPORATION
QUALITY POLICY
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Organization Quality Management

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Organization:

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Approved:

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Darren Gemmill - Chief Operating Officer

Marty Mares - Chief Executive Officer

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Target Audience:

All employees

Repository:

All Organization Principles and Policies, Procedures and Guidelines will be maintained within the Quality Management System repository.

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QUALITY POLICY STATEMENT

QUALITY IS THE KEY TO CUSTOMER SATISFACTION.

NO OTHER SINGLE ELEMENT OF OUR BUSINESS IS AS IMPORTANT TO OUR REPUTATION AND OUR PROSPERITY.

IT MUST NEVER BE COMPROMISED
AND WILL BE IMPROVED CONTINUOUSLY.

TO BE A LEADER IN AN INCREASINGLY COMPETITIVE MARKET PLACE, OUR ORGANIZATION MUST THRIVE ON **QUALITY** TO CUSTOMERS, **QUALITY** WORKMANSHIP AND **QUALITY** SERVICE.

EACH INDIVIDUAL EMPLOYEE CONTRIBUTES SPECIAL EFFORT TO MEET OURS AND OUR CUSTOMERS' REQUIREMENTS AND TO ENSURE THAT THE HIGHEST STANDARD IS REACHED AND MAINTAINED IN EVERYTHING WE DO.

AT MIGS / PGC, **QUALITY** ATTAINMENT IS A POLICY MEASURED BY OBJECTIVE RESULTS, EVEN MORE IMPORTANT, IT'S A PART OF OUR WAY OF THINKING, A PART OF THE WAY WE APPROACH EVERY CHALLENGE, AND THE ULTIMATE MEASURE OF OUR SUCCESS.



COMMITMENT OF TOP MANAGEMENT

At Mold In Graphic Systems® (MIGS) and Polyfuzer® Graphics Corporation (PGC) quality is an integral part of our Organizations Business Principles. These principles guide our actions to deliver products and services that are preferred by our customers. They are essential for the achievement of our ambition to be recognized as the leading label, graphics and surface enhancement product supplier to olefin plastics industries throughout the world. Our commitment is to never compromise on the quality of our products or services. This requires all employees to be engaged, to understand their responsibility in achieving our quality objectives and to be empowered to take action in order to protect our customers and the value of our brands.

Our Quality Policy summarizes the essential elements of our commitment for excellence and includes:

- Implementing this Quality Policy through the application of our Mold In Graphics Quality Management System (QMS) known as The Organization QMS for here forward.
- Continuously challenging ourselves to improve The Organization Quality Management System (QMS) in order to prevent quality incidents and eliminate defects through the review of quality objectives and results.
- Fostering a quality minded culture with the objective of developing, producing and providing products with zero defects that are trusted and preferred by our customers.
- Encouraging participation and promotion of quality responsibilities amongst all employees through processes, education, training and coaching, supervision and effective communication.
- Understanding that teamwork, engagement, ownership and support by all employees is vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources. We will ensure that this Quality Policy is reviewed annually and communicated to all employees.
- Quality is about trust. Each and every employee has the power to influence this trust through our dedication to quality.

Marty Mares - Chief Executive Officer

Matthew Stevenson - President



ORGANIZATION QUALITY POLICY

Quality leads to trust and trust is what leads to customer loyalty. Quality is the foundation of our company and is fully embedded in our products, services and processes. Every day, MIGS & PGC products are trusted and chosen by customers all over the world to fulfill their label, graphic and surface enhancement needs. This trust is based upon our quality image and our reputation for consistently delivering high quality products and services spanning over 30 years ago when chairman Michael Stevenson created the first ever Mold In Graphic®. Today, each and every MIGS & PGC employee is involved in and dedicated to achieving high quality standards for our customers both internal and external through the application of the Mold In Graphics Quality Management System (QMS).

To sustainably create value and efficiently building customer trust, quality at MIGS & PGC will:

- Ensure **consistency** in satisfying customer needs by valuing what they require and offering products and services that always meet or exceed their expectations.
- Strive for **zero defects and no waste** by consistently looking for opportunities to apply our continuous improvement approach to deliver a competitive advantage.
- Engage **every employee's commitment** across our complete value chain at all levels of our organization to continually build the MIGS & PGC quality culture.



QUALITY MANAGEMENT SYSTEM

This MIGS & PGC Quality Policy, which applies across this entire organization and which is complemented by Quality Policies, is achieved through the implementation of The Organization Quality Management System (QMS). All employees and processes across this organization are responsible for achieving Quality Objectives and continuous improvement of Quality Performance. The Quality Department acts as the guardian and the challenger of the QMS. Management by process is an essential principle of the Quality Management System (QMS). It provides the framework for attaining and maintaining compliance, measuring performance and continuing to achieve consumer and customer satisfaction.

The Organization Quality Management System (QMS) will be implemented across our entire organization using practices based on Six Sigma, ISO/AS and other quality standards, then, will be verified by internal audits and Built in Quality (BIQ) Points. We expect that our external business partners (suppliers and customers) will demonstrate their alignment with our requirements to achieve this compliance.

We will foster a quality culture by developing quality awareness throughout this organization, encouraging a management attitude that anticipates potential quality issues and empowering all MIGS & PGC personnel with the necessary competencies and tools in order to consistently fulfill policies, principles and standards. We will improve by continuously challenging ourselves while involving all employees throughout the organization to achieve and maintain consumer trust.

The Organization Quality Management System (QMS) is composed of three main elements:

- **The Quality Standards** capture the knowledge and expertise of MIGS & PGC employees to ensure a consistent application of what we know. Quality standards incorporating product-specific requirements are managed through operating procedures. Customer specific standards, based upon customer requirements, are incorporated at the site level.
- **A Continual Improvement Management Cycle** to ensure an effective and efficient management of quality processes, to measure performance, and drive the enhancement of our quality culture.
- **A Process-Based Management System** encompassing the whole organization in which all functions are responsible to define and manage the processes in which can impact product quality and customer satisfaction. Support functions provide assistance, expertise and tools in order to meet the QMS requirements and to achieve the quality objectives.

